

# AlertBox: electronic neighbourhood watch

## *London-wide evaluation 2008*

*[revised 17 December 2008]*



### **ONE** solution **SEVEN** key results

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Crime	down	33%
Improved relations with police	<i>up</i>	75%
Improved relations with neighbours	<i>up</i>	86%
Calls to the police	down	52%
Fear of isolation	down	95%
Fear of anti-social behaviour	down	91%
Community perception of crime	down	76%



# Overview

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*AlertBox enables people at work or at home to communicate instantly with their immediate community when personal safety issues or crime is of concern.*

*The electronic neighbourhood watch networks – or '**electronic villages**' are established by the police, local authorities, either individually or in partnership.*

*Networks are scalable, re-deployable, accountable and rapid to establish.*

*Results are sustainable.*



# Results

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AlertBox networks are a preventative measure which:

- Stimulates the emergence of local champions who establish 'watch' schemes and provide information to the police
- Breaks down barriers and penetrates hard-to-access areas
- Generates a substantial increase in witness statements which facilitates quicker and better detection rates

The community is sent a strong message - *'things have changed'*



# AlertBox in London

18 out of 33 London boroughs  
have networks: Evaluations  
have been carried out for:

- Barking & Dagenham
- Croydon
- Ealing
- Enfield
- Hackney
- Havering
- Islington
- Southwark
- Tower Hamlets





# Barking & Dagenham

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## RESULTS

- Reduced the fear of isolation 89%
- Reduced the fear of anti-social behaviour 74%
- Improved the relationship with the local Police 58%
- Improved the relationship with neighbours 74%
- Improved the ability to identify perpetrators 84%

## CONTACTS

- Chief Inspector Nick Hancock
- Inspector Charmaine Laurencin
- Sergeant Clare McCarthy



# Croydon

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## RESULTS

- Reduced the fear of isolation 95%
- Reduced the fear of anti-social behaviour 74%
- Worked towards a better community life 97%
- Improved the relationship with neighbours 77%

## CONTACTS

- Chief Inspector Phil Willis
- Sergeant Clifford Baxter
- LB of Croydon - Cheryl Wright (Project Manager)



# Ealing

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## RESULTS

- Engaged its community to take action 100%
- Users who have responded in person 68%
- Users who have responded by telephone 60%
- Been reassuring to the community 64%
- Been supportive to the community 32%
- Reduced crime from the community perspective 76%

## CONTACTS

- Chief Superintendent Sultan Taylor (Borough Commander)
- Chief Inspector Des Rock
- Sergeant Paul Lamb



# Enfield

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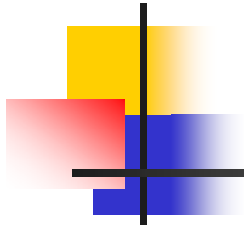
## RESULTS

- Reduced the fear of anti-social behaviour 95%
- Improved the relationship with the local police 27%
- Improved the relationship with neighbours 86%
- Improved the ability to identify perpetrators 90%
- Are you users confident how to use AlertBox 100%
- In the event of a problem, would you use AlertBox 100%

## CONTACTS

- Enfield Business & Retailers Association - Mark Rudling





# Hackney

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## RESULTS

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|---|-----|
| ■ Reduced the fear of isolation                   | 95% |
| ■ Reduced the fear of anti-social behaviour       | 90% |
| ■ Improved the relationship with the local police | 75% |
| ■ Improved the relationship with neighbours       | 70% |
| ■ Improved the ability to identify perpetrators   | 90% |

## CONTACTS

- Inspector Richard Munns
- Sergeant Jason Murphy



# Havering

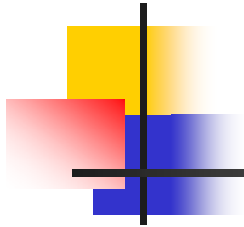
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## RESULTS

- Reduced the fear of isolation 91%
- Reduced the fear of anti-social behaviour 91%
- Improved the relationship with the local Police 68%
- Improved the relationship with neighbours 77%
- Improved the ability to identify perpetrators 86%
- Reduced crime from the community perspective 59%

## CONTACTS

- Superintendent Bill Doig
- LB of Havering - Deborah Luff (Community Safety Manager)
- LB of Havering - Kevin Jolly (Project Manager)



# Islington

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## RESULTS

- Engaged community to take action 97%
- Users who have responded in person 68%
- Users who have responded by telephone 60%
- Been reassuring to the community 69%
- Been supportive to the community 72%
- Reduced crime from the community perspective 69%

## CONTACTS

- Acting Chief Inspector Steve Riley
- Sergeant David Wiggins



# Southwark

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## RESULTS from 2006 evaluation

- Reduced the fear of isolation 92%
- Reduced the fear of anti-social behaviour 96%
- Improved the ability to identify perpetrators 88%
- Calls to the police reduced 52%
- Crime reduced (Rye Lane) 33%
- Crime reduced (Lordship Lane) 22%

## CONTACTS

- Inspector Peter Turner
- Sergeant Steve Morris
- Police Constable Bob Wise
- LB of Southwark – Dave Strevens (Town Centre Manager)



# Tower Hamlets

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## RESULTS

- Reduced the fear of isolation 83%
- Reduced the fear of anti-social behaviour 69%
- Improved the relationship with the local Police 62%
- Improved the relationship with neighbours 59%
- Improved the ability to identify perpetrators 86%

## CONTACTS

- Acting Chief Inspector Stephen Manger
- Gavin Dooley , Tower Hamlets Partnership



# Further Information

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For further information please contact

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